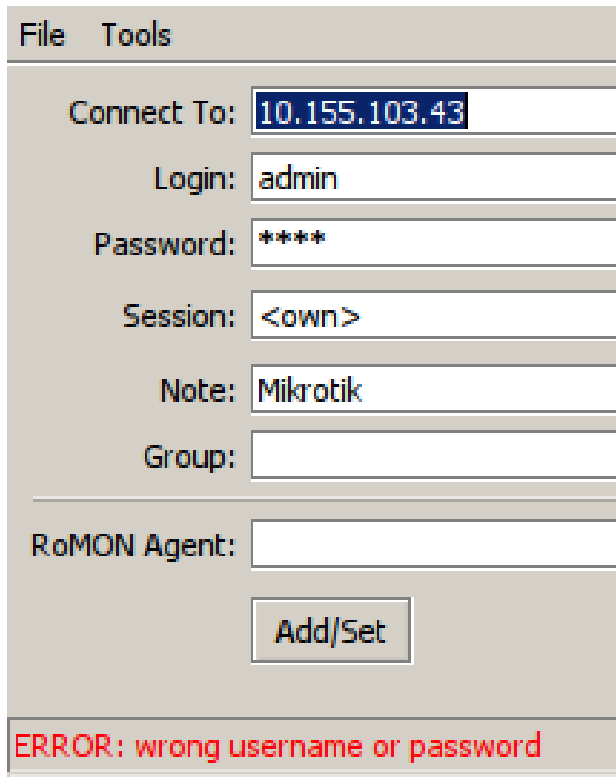


Lost password

Problem



The screenshot shows the RouterOS WinBox login window. At the top are 'File' and 'Tools' menus. Below them are input fields for 'Connect To:' (10.155.103.43), 'Login:' (admin), 'Password:' (masked with ****), 'Session:' (<own>), 'Note:' (Mikrotik), and 'Group:'. There is an 'Add/Set' button. At the bottom, a red error message reads: 'ERROR: wrong username or password'.

RouterOS login is not working because of a lost or forgotten password.

Solution

The only solution to recover the device is by resetting it to factory defaults.



All the unit configuration will be lost!

Please be sure, you save configuration "/export" or device backup at a separate place.

Be Aware



If someone offers you "password recovery" tools, be aware, most likely it is a scam! Because in reality there are no such tools!

Related articles

- [Problems with Netinstall?](#)
- [Lost password](#)
- [How to install WinBox](#)
- [Reset the password](#)

