

Supout.rif

What is supout.rif file?

The support file is used for debugging MikroTik RouterOS and to solve the support questions faster. All MikroTik Router information is saved in a binary file, which is stored in the router and can be downloaded from the router using FTP. If required, then you can generate file also on "/flash" folder on devices with FLASH type memory or external storage drive, by specifying the full path to the file "name=flash/supout.rif". You can view the contents of this file in your [Mikrotik account](#), simply click on "Supout.rif viewer" located in the left column and upload the file.

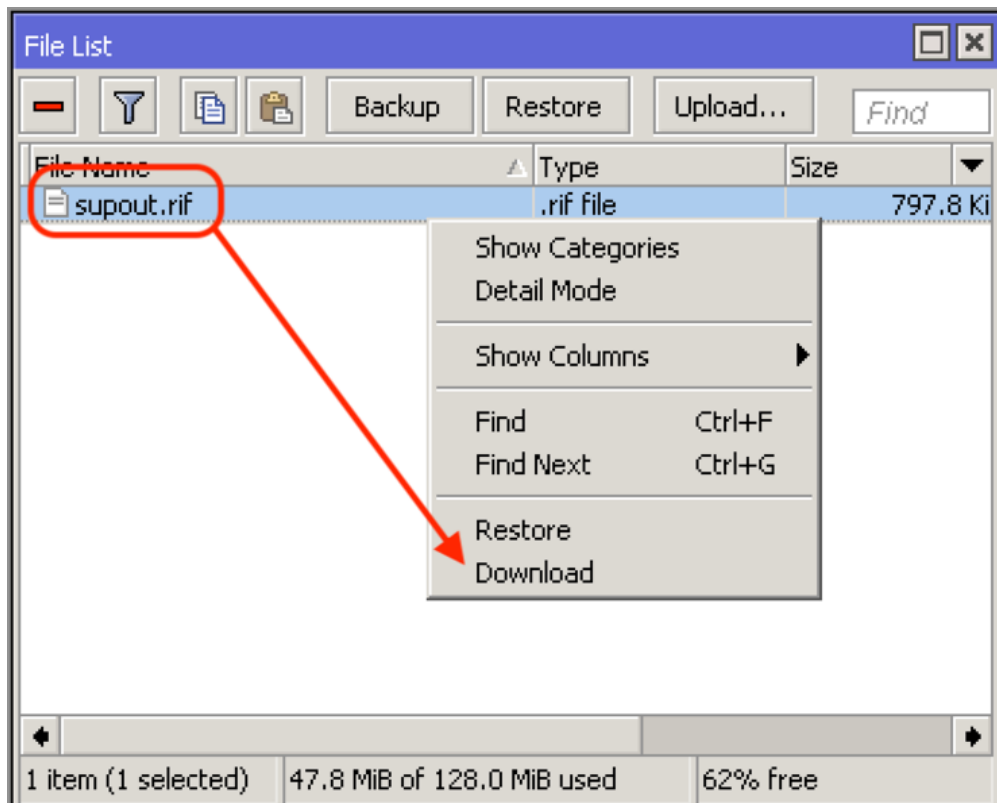
This file contains all your routers configuration, logs and some other details that will help the MikroTik Support to solve your issue. The file does not contain sensitive information or router passwords.

Creating Support Output file

Winbox

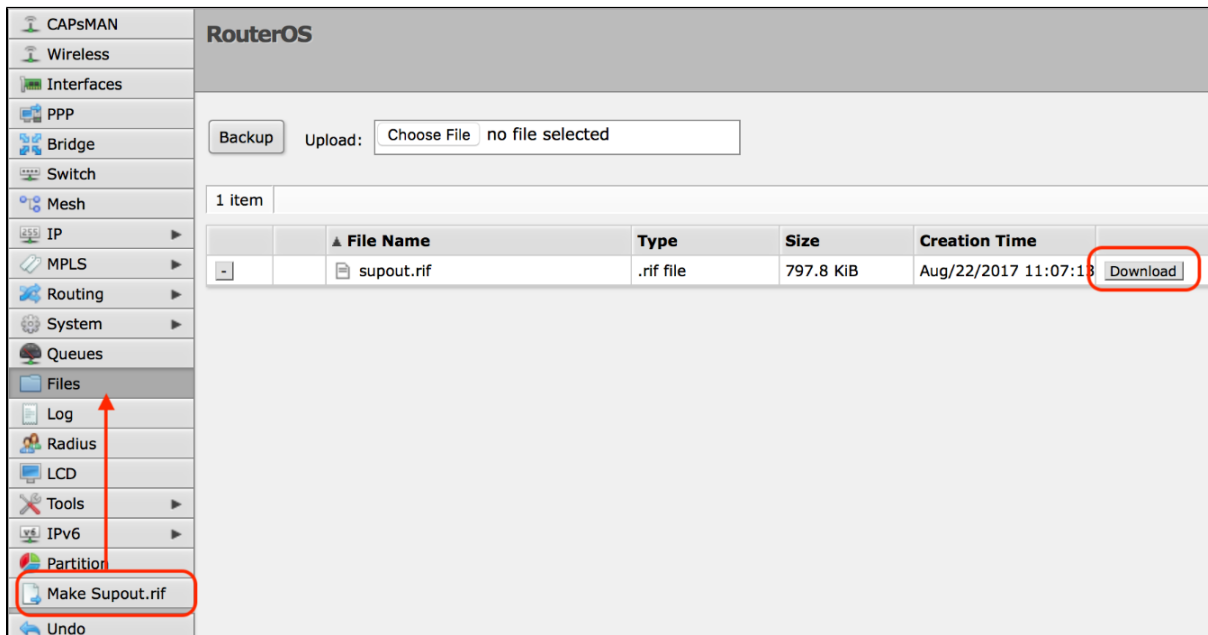
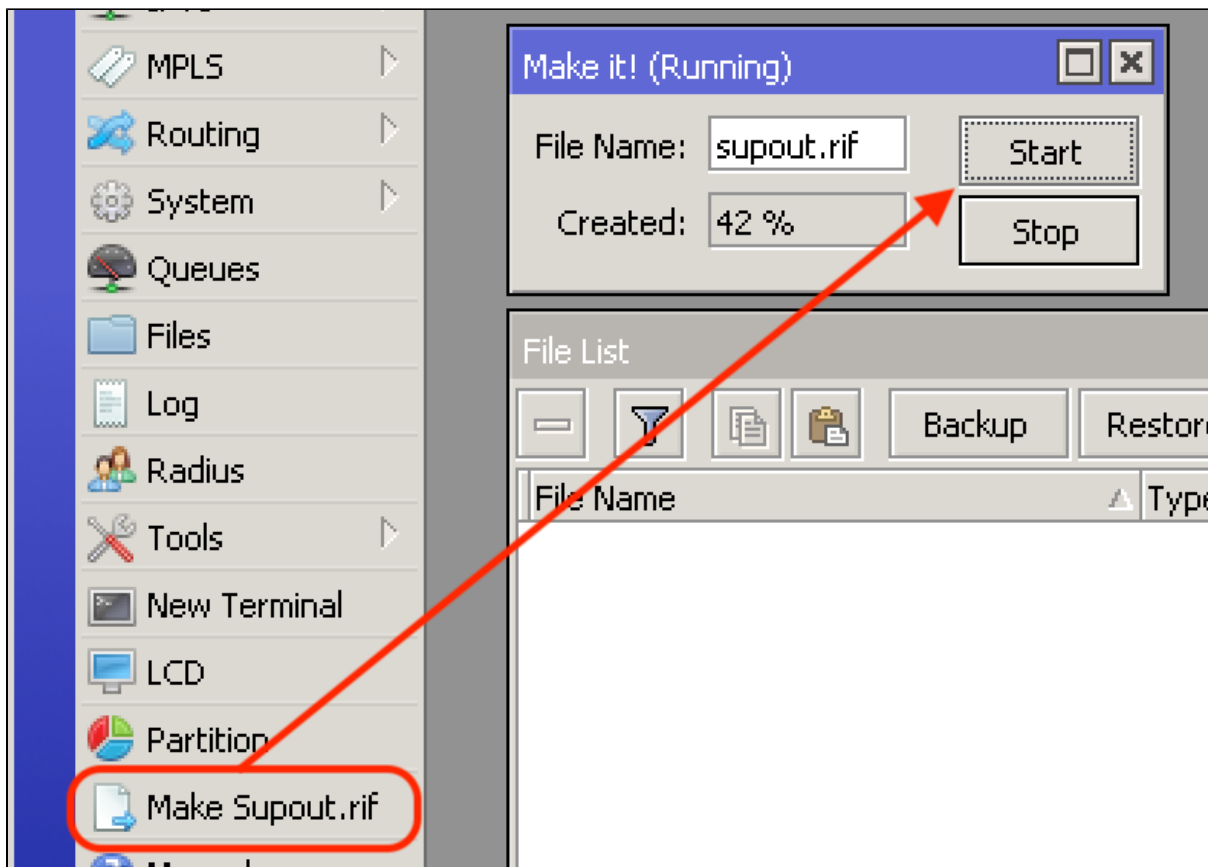
To generate this file in Winbox, click on "Make Supout.rif".

To save the file to your computer, right mouse click on the file and select "Download" to get support output file, or simply drag the file to your desktop.



Webfig

To generate this file in Webfig, click on "Make Supout.rif" and then "Download" to get in on your computer.



Console

To generate this file, please type in the command line:

```
/system sup-output name=supout.rif
```